

Maintaining Accredited Status

Complaints Against an Accredited Program

Students and other individuals concerned with the quality of interior design education may file a formal complaint with the Council for Interior Design Accreditation (CIDA) if they can present evidence that indicates a CIDA-accredited program may have violated, or no longer meets, the CIDA Standards under which the program is accredited.

Complaints concerning the school, college, or university itself, and not against the interior design program, are forwarded without comment to the appropriate institutional accrediting body and to the chief administrative officer of the institution.

If complaints concern any facet or aspect of an interior design program accredited by CIDA, the following procedure is followed:

- The complaint must be submitted in writing to the executive director with specific citations regarding program failure to comply with CIDA Standards.
- The complaint is forwarded within 15 calendar days of receipt to the coordinator of the interior design program with a request for a reply, refutation, or explanation; the complainant can request that their identity remain confidential.
- The original complaint and the program reply are presented to the Accreditation Commission at their next regularly scheduled meeting, or earlier if the complaint warrants, and a decision is made concerning disposition of the matter.
- The complainant and the coordinator of the interior design program in question are notified of the decision of the Accreditation Commission within 15 calendar days of the meeting.
- Copies of all the correspondence and the decisions on the matter are placed in CIDA's files for future reference.